

EliteKeep

Cloud or hybrid-based archival solution for multi-platform recordings and evaluations

What is EliteKeep?

Need to maintain old call recordings as you transition to a new platform? Are you ready to move to a new software vendor but you don't want to maintain or pay for the old system to stay up and running? Then EliteKeep is for you.

EliteKeep extracts encrypted recordings and evaluations, including metadata, from existing call recording systems. Then, audio files are downloaded using the customer's currently licensed solution. Once extracted, audio files are placed in any desired storage location.

EliteKeep allows for easy playback of vendor-agnostic recordings and provides a single, low-cost environment that is available in the cloud or on-premises.

Why implement EliteKeep?

Call Recording Platform Migrations

Extract and inject recordings from old systems into a new recording platform.

Long-Term Storage of Recordings

Adhere to regulatory measures for call recording storage such as HIPAA, PCI Compliance, and regional statutes.

Retire Legacy Servers & Storage Devices

Eliminate your aging, unsupported hardware and software and avoid the cost of former vendor's licensing requirements.

Single Recording Storage Platform

Transition disparate vendor solutions into a unified long-term storage solution in the cloud.

- ☑ Extract calls, evaluations and metadata from systems such as **NICE, Verint, Calabrio, OpenText** and many more
- ☑ Save recordings and evaluations that must be archived for 1-7+ years
- ☑ Maintain a history of call recordings for legal discovery purposes
- ☑ Eliminate the cost of maintaining old servers or vendor fees
- ☑ Alternatively inject old recordings from your old systems to a new one

The High Cost of Doing Nothing

Legacy Server Expense:

\$1400 Per Month

Servers in Typical Deployment:

10

Impact to Your Business:

\$168k/year or \$1.2M for 7 years



How do you access EliteKeep?

The EliteKeep Search and Playback tool provides a browser-based interface that users use to query and playback extracted calls. The tool also supports Active Directory sign-on. Users then easily search for calls based on metadata, playback, download or view evaluations.

How are recordings managed in EliteKeep?

The long-term compliance requirements associated with call recording pressure organizations to maintain legacy devices and legacy systems. When the decision is made to migrate data, existing complications limit the ability to easily upgrade solutions in a cost-effective manner.

EliteKeep is designed to empower customers and help remove obstacles associated with data migration. EliteKeep, along with Group Elite's trained engineers, will help you navigate the migration process.

How is EliteKeep priced?

EliteKeep is a product drawn from Group Elite's history in the call recording industry and is designed to help customers control their long-term audio retention needs.

For additional information regarding EliteKeep pricing and system requirements, demo opportunities, or general inquiries please contact info@groupelite.com.



EliteKeep Extract
Extraction of calls from
legacy/ competitive platforms

EliteKeep Inject
Inject and import calls onto a
new destination platform

Elite Keep Access
Cloud + premise ongoing
access to archived calls

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